

# **Update from Barnet, Enfield and Haringey Mental Health NHS Trust**

**BEH JHOSC – 13 May 2016**

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Chief Executive**

# Introduction

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Update on key issues following last meeting on 26 February :

- Sustainability and Transformation Plan (STP)
- CQC Action Plan
- Contract position
- Enablement
- Estates
- Enfield Community Services
- To receive feedback on Trust's Quality Account for 2016/17

# Sustainability and Transformation Plan

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- NHS providers, commissioners and local authorities across NCL together developing five year Transformation and Sustainability Plan by 30 June
- STP will outline how the system will address three key 'gaps':
  - Health inequalities
  - Care quality
  - Financial sustainability
- Latest projection of financial gap across NHS in NCL by 2020/21 is £519m, assuming providers and CCGs achieve 1% CIPs annually
- Process led by David Sloman (RFL CEO), with Dorothy Blundell (CCCG CO) as CCG lead and Mike Cooke (LB Camden CEO) as LA lead
- Small central NCL Programme Team, with a series of workstreams, including urgent care, primary care, mental health, estate and workforce
- Two stakeholder workshops around mental health – one in January and second one on 12 May

# Sustainability and Transformation Plan

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- Overall theme of STP is about reducing numbers of people needing care in hospitals (both physical and mental healthcare)
- Target is to transfer care currently taking place in hospitals into community / primary care settings
- Mental health has a major role to play in this. Key themes of STP mental health work are:
  - Developing mental healthcare in primary care settings
  - Transforming mental health acute and recovery pathway, through greater enablement and self-care
  - Investing in improved mental health care within acute hospitals
  - Transforming CAMHS
  - Implementing the NCL Perinatal Strategy
  - Establishing an NCL female PICU

# CQC Action Plan

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- Trust found CQC Inspection a helpful and positive process
- CQC's report widely circulated to stakeholders. Overall rating was 'Requires Improvement' but rating of 'Good' for Caring in all services  
Full CQC report available at: <http://www.cqc.org.uk/provider/RRP>
- Quality Summit with CQC and stakeholders on 27 April reviewed CQC's main findings and Trust's response in Quality Improvement Plan
- CQC highlighted very positive feedback from Trust staff, highest staff morale of any London mental health provider and only Forensic service to be rated as 'Excellent'
- Trust was already working on the key issues and highlighted them to the CQC in advance, which CQC acknowledged as demonstrating insight
- Trust has developed a Quality Improvement Plan, which will be shared with stakeholders soon and will be rigorously monitored

# CQC Action Plan

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- Trust's Quality Improvement Plan is focused on four themes:
  - Staffing
  - Patient-centred care
  - Leadership and management
  - Premises and equipment
- Quality Improvement Plan will be a key part of Trust's overall Quality Improvement Programme now being established:
  - Dedicated Improvement Director
  - Improvement Partner
- Trust staff are fully engaged and committed to quality improvement. CQC found that Trust staff are "very caring, professional and work tirelessly to support patients"
- Trust will do everything it can to address the issues raised, but some require support from others, e.g. addressing underlying funding issues

# Contract position

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- Trust currently forecasting £12.9m planned deficit for 2016/17, which includes Trust making substantial cost savings
- Trust is currently reviewing further potential cost savings to move closer to proposed Control Total of £9.1m deficit
- Contract negotiations still continuing, seeking to avoid formal arbitration – latest position will be reported at the meeting
- Some movement on funding for demographic and non-demographic growth, but CCGs unable to address the increased investment recommended in the Carnall Farrar report in 2016/17
- Trust's underlying funding issue now part of NCL STP

# Enablement

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Trust's priorities for development of Enablement over this year are:

- 100 more service users in employment
- Ensuring staff provide an improved experience through Enablement training – measured by increased patient experience scores
- Ensuring staff provide a different 'offer' through clear alternatives to secondary care – measured by reduced reliance on secondary care
- Increasing the number of 'experts by experience' that we employ – first group of new Peer Support Workers just started
- Evaluating the programme and learning from service users and staff – series of events in each borough
- Enablement being developed with partners - useful to have an update on local authorities' position on CAMHS and Social Workers, as discussed at the last meeting



# Estates

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- Trust is closely involved in development of NCL STP Estates Plan
- Priority for the Trust is redevelopment of St Ann's Hospital. CQC confirmed that the ward environment at St Ann's is "the worst they have seen"
- Potential for greater consolidation of services in a larger redevelopment at St Ann's
- Trust working with NHS Improvement to ensure St Ann's approval is prioritised, once NCL Estates Plan is agreed
- Letter sent from JHOSC to NHS Improvement on this – thank you!

# Enfield Community Services

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- Trust continues to work with Enfield CCG to explore current funding shortfall for ECS identified by Carnall Farrar report
- Now part of a wider piece of work looking at developing a fully integrated 'Enfield Health' place-based model, bringing together health and care services in Enfield to improve care and cost effectiveness
- Still at early stage, but local support across organisations for further exploration

# Trust Quality Account for 2016/17

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- Trust's draft Quality Account, setting out proposed quality priorities for the year ahead, has been widely circulated for comments
- Series of events with stakeholders to get feedback and useful input as it has been developed
- Opportunity today to get feedback from Councillors on the draft, before it is agreed by Trust Board on 31 May and published on 30 June